

Gift Certificate Terms & Conditions

Terms of use of Moo Dog Training gift certificate

Last updated: 9th April 2021

1. These terms and conditions tell you about the legal terms and conditions which apply to your purchase and use of digital Moo Dog Training gift certificate.
2. These gift card terms apply to pounds sterling gift certificate purchased online through the Moo Dog Training website (www.moodogtraining.co.uk).
3. Moo Dog Training reserves the right to update and change the terms and conditions of our Moo Dog Training gift certificate at any time. This does not affect your legal rights. Use of your Moo Dog Training gift card constitutes acceptance of our Terms and Conditions and we therefore recommend you read them carefully. It is your responsibility to check these gift card terms from time to time to ensure you are aware of any changes which may have been made. Moo Dog Training gift certificate remain the property of Moo Dog Training who maintains the right to cancel the card in its sole discretion in situations where it is deemed necessary to do so (such as to comply with applicable laws or as a result of circumstances beyond its control).
4. The value of your Moo Dog Training gift card can be redeemed by emailing info@moodogtraining.co.uk with your gift card reference number within 6 months of the date of issue, all information relating to your gift card will be sent by email. It is important that you do not lose the email and it is advised that you print the email to ensure you do not lose the information required to redeem your gift card.
5. The gift card balance cannot be exchanged for cash or redeemed against the purchase of another card.
6. The maximum amount that an individual Moo Dog Training gift card can hold is £500.00.
7. To check the balance of your Moo Dog Training gift card please email info@moodogtraining.co.uk

Validity

8. Your Moo Dog Training gift card is valid for a period of 6 months from the date of purchase following which they expire automatically. A gift card cannot be used after the expiry date and any remaining balance will be removed and the card will become invalid and no longer available for use. We have no obligation to remind or

inform you of a gift card's expiry and it is your sole responsibility to ensure that any balance is used in full prior to expiry.

9. Please note it is not possible to 'top up' your gift card, if you wish to purchase a further gift card please do so at www.moodogtraining.co.uk

10. Gift Certificate may be used to pay for the whole or any part of a purchase, to redeem your gift card please email info@moodogtraining.co.uk. Where the gift card is to be used as part payment an invoice will be sent for the remaining amount. The purchase shall be deemed as complete when the full cost has been paid by the client.

11. If you have any questions re the use of your gift card please email info@moodogtraining.co.uk

Lost/ Stolen/ Damaged

12. You are solely responsible for the safe keeping and security of your gift card following delivery. In cases where your Moo Dog Training gift card is lost or stolen, Moo Dog Training is unable to replace or reimburse the remaining balance on a card. Moo Dog Training cannot be held responsible for the any balance lost on a Moo Dog Training gift card as a result of theft or fraud. All Moo Dog Training gift certificate have a unique reference number contained this information will be sent to you with the gift card by email. Moo Dog Training cannot be held responsible for any unauthorised use where the reference number have become known to another party.

13. Should your Moo Dog Training gift card become damaged, Moo Dog Training will be able to replace the card providing you still have the card in your possession and the necessary details can be obtained.

Refunds

14. Gift cards are non refundable and non transferable

15. Please see our terms and conditions on our website www.moodogtraining.co.uk with regards to refunds and cancellations these terms and conditions will be adhered to whether payment is made direct or by gift card

Data Protection

16. Personal data relating to your purchase or use of a gift card will be used in accordance with current applicable data protection and privacy legislation and the

our privacy policy which can be found at: <https://www.moodogtraining.co.uk/store/privacy-policy>.

